



Florida Department of TRANSPORTATION



MAC Login

May 13, 2025



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Introduction

There are two kinds of access accounts that can be used to obtain access to MAC: 1) FDOT user id accounts, and 2) Internet Subscriber Accounts (ISAs). Users are not permitted to have more than one access account per FDOT security policy. If a user must have an FDOT user id for access to other Department applications (such as PrC), that account must be used for MAC access and an ISA cannot be used.

Users cannot have more than one ISA. MAC System Administrators and District Application Coordinators review MAC users against the Automated Access Request Form application for users with FDOT user id accounts and the Internet Subscriber Account application for users with ISAs. When it is discovered that users have more than one ISA or have an ISA and an FDOT user id, MAC Support will work with the user to determine the appropriate account type and ensure the user's access is appropriately assigned to the correct account type. In some cases, accounts will be inactivated within MAC to ensure that users are not inadvertently violating FDOT security policies.

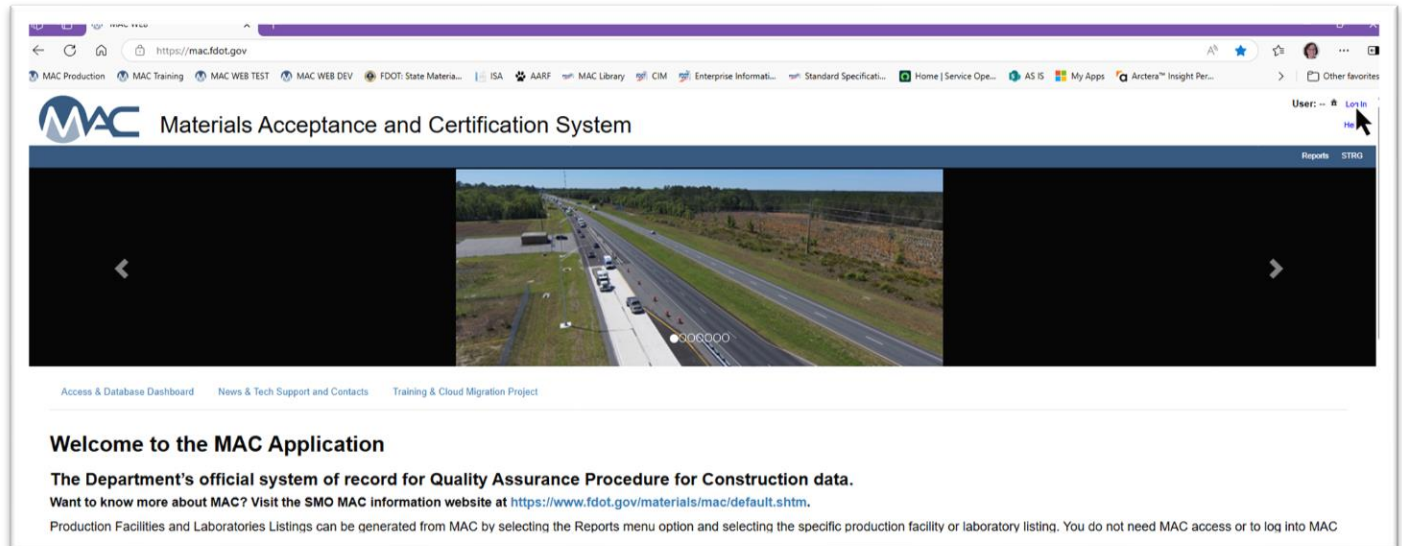
For instructions on requesting access for FDOT users, see the [FDOT User Id Account Access Instructions](#). For instructions on requesting access for ISAs users, see the [Internet Subscriber Account Access Instructions](#). Additional instructions are available for updating an existing ISA for changes in company name and or email address. ISA users who are using a "generic" or group email address for their ISA need to be aware that the account can only be used by the name of the person in the ISA application. Users sharing account information and passwords (regardless of the account type) are in violation of FDOT security policy and are subject to revocation of MAC access specifically and access to FDOT resources in general.

There is no such thing as a MAC password. If you get any error messages on the login screen regarding your password being locked or expired, it pertains to the password for your account type. Users with an FDOT user id must work with the appropriate District Application Coordinator and FDOT OIT Security team to have their FDOT user id password reset. Users with an ISA can reset their own passwords by following the [Internet Subscriber Account Password Reset](#) instructions.

Chapter 1 – FDOT User Id Accounts

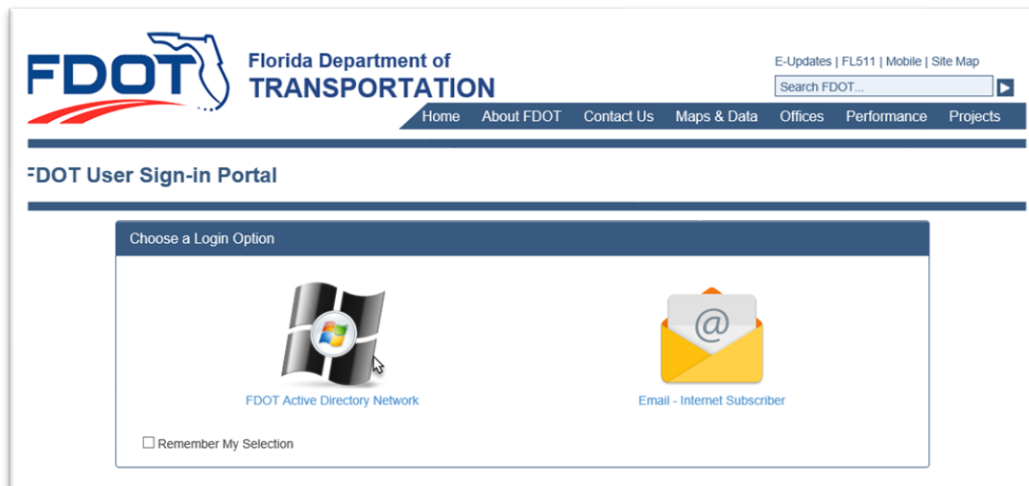
<https://mac.fdot.gov/>

1. Navigate to MAC.



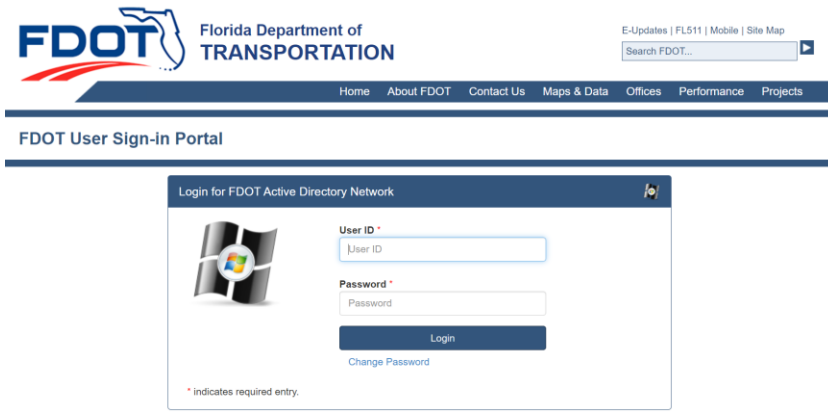
2. From the MAC home screen, select the Log In option.

This takes you to an FDOT User Sign-in Portal.



3. Select the FDOT Active Directory Network option.

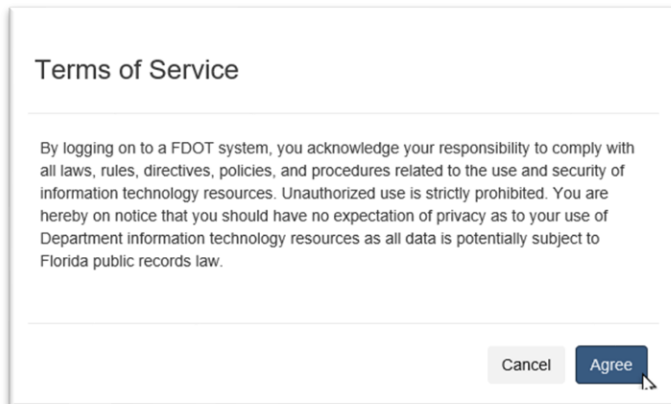
A Login FDOT Active Directory Network window appears.



The screenshot shows the FDOT User Sign-in Portal. At the top left is the FDOT logo and the text "Florida Department of TRANSPORTATION". To the right are links for "E-Updates | FL511 | Mobile | Site Map" and a search box labeled "Search FDOT...". Below this is a navigation menu with links: "Home", "About FDOT", "Contact Us", "Maps & Data", "Offices", "Performance", and "Projects". The main heading is "FDOT User Sign-in Portal". The central focus is a "Login for FDOT Active Directory Network" window. This window contains a Windows logo icon, a "User ID" field with a red asterisk, a "Password" field with a red asterisk, a "Login" button, and a "Change Password" link. A note at the bottom left of the window states "* indicates required entry."

4. DOT domain is no longer needed for login. Enter your user id.
5. Enter your network password.
6. Select the Login option.

A Terms of Services window will appear reminding you that although you are accessing MAC via the Internet, you are logging into a Department system and must abide by all applicable requirements.



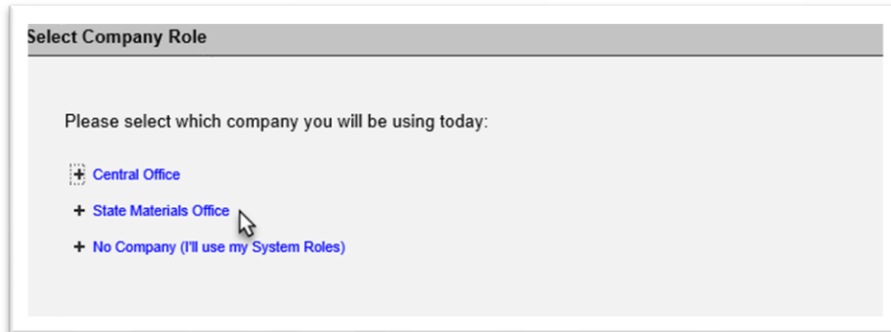
The screenshot shows a "Terms of Service" window. The title is "Terms of Service". The text reads: "By logging on to a FDOT system, you acknowledge your responsibility to comply with all laws, rules, directives, policies, and procedures related to the use and security of information technology resources. Unauthorized use is strictly prohibited. You are hereby on notice that you should have no expectation of privacy as to your use of Department information technology resources as all data is potentially subject to Florida public records law." At the bottom right, there are two buttons: "Cancel" and "Agree". A mouse cursor is pointing at the "Agree" button.

7. Select Agree to continue.

You will be navigated back to the MAC home screen. If you are a user with:

- Company roles and system roles or
- Company roles for more than one company or
- Company roles for more than one company and system roles

You will see this Select Company Role dialog box.



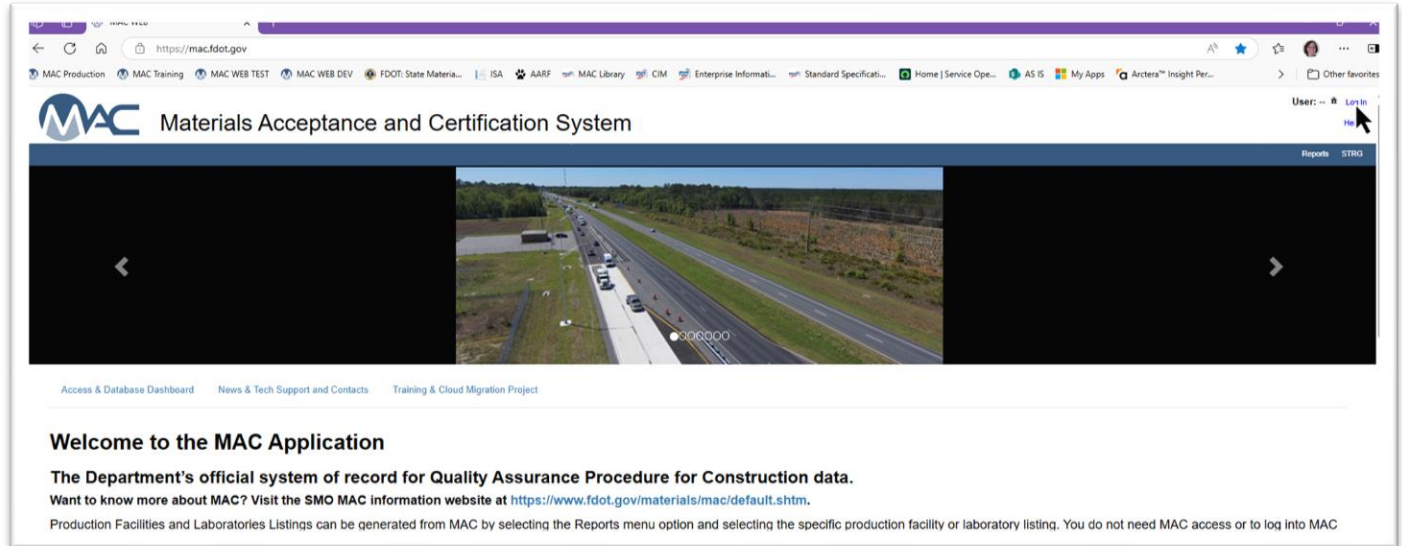
8. Select the appropriate role set to continue. The selection you make will impact the entries and functions you can see.

If you are a user with only one set of roles, like one company or only system roles, you'll skip this dialog box and MAC will default to your single role set.

Chapter 2 – Internet Subscriber Accounts (ISAs)

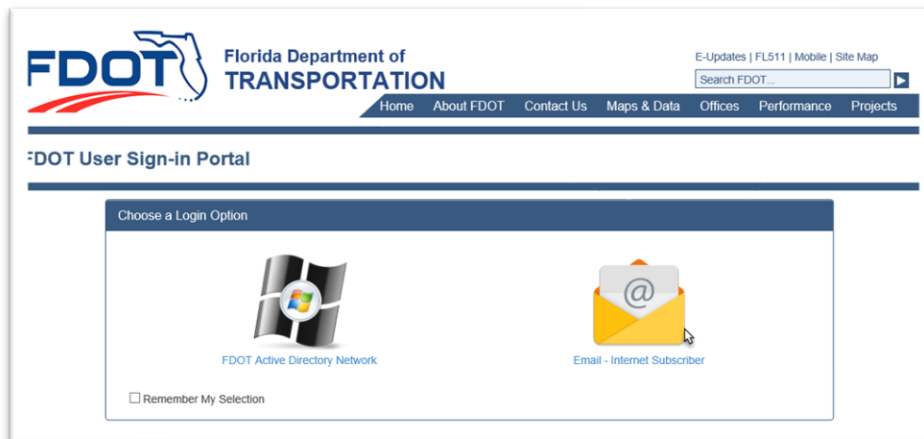
<https://mac.fdot.gov/>

1. Navigate to MAC.



2. From the MAC home screen, select the Log In option.

This takes you to an FDOT User Sign-in Portal.



3. Select the Email – Internet Subscriber option.

A Login for Email – Internet Subscriber window appears.

The screenshot shows the FDOT User Sign-in Portal. At the top, there is the FDOT logo and the text 'Florida Department of TRANSPORTATION'. To the right, there are links for 'E-Updates | FL511 | Mobile | Site Map' and a search bar. Below this is a navigation menu with 'Home', 'About FDOT', 'Contact Us', 'Maps & Data', 'Offices', 'Performance', and 'Projects'. The main heading is 'FDOT User Sign-in Portal'. The central window is titled 'Login for Email - Internet Subscriber' and contains an email icon, an 'Email Address' field with an asterisk, a 'Password' field with an asterisk, a 'Login' button, and links for 'Change Password' and 'Forgot Password'. Below the fields, there is a note '* Indicates required entry.' and two buttons: 'Create an account' under 'Don't have an account?' and 'Update my account' under 'Need to update your account?'. At the bottom left of the window is a 'Change Login Option' button.

4. Enter the email address for the ISA.
5. Enter the ISA password.
6. Select the Login option.

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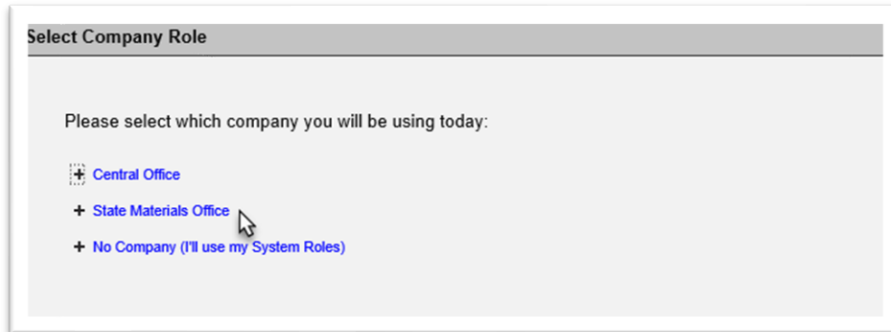
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